



UNIVERSITY OF
South Carolina

AMENDMENT TO SOLICITATION

Amendment No. 4

DATE: August 27, 2019
TO: ALL VENDORS
FROM: Leann DeLoach, Procurement Manager
SOLICITATION: USC-RFP-3531-LD
DESCRIPTION: Provide Wired Internet, Wi-Fi, and Cable Television Package for USC Upstate Housing

Amendment No. 4 modifies this Request for Proposals only in the manner and to the extent as stated herein.

Deadline for Receipt of Proposals:

New Deadline for Receipt of Proposals: September 6, 2019 @ 3:00 PM

Questions & Answers:

See Attached

Bidder shall acknowledge receipt of Amendment No. 4 in the space provided below and return it with their bid response. Failure to do so may delay award of contract.

Authorized Signature

Name of Offeror

Date

1. **Q.** Can you send pictures of the headend system being used for the television service?
A. Yes, pictures attached
2. **Q.** Who is the current television service coming through?
A. Campus Televideo/ Apogee/ Dishnetwork
3. **Q.** When will electronic (PDF, CAD, JPEG) floor plans of the facilities involved in this RFP be available?
 - a. Can the due date be extended if the floor plans are not readily available?
A. Floor plans are attached.
4. **Q.** Will you clarify the scope of the help desk services requested in this RFP? The RFP is written to request customer and technical support of the installed and managed systems; network and TV. However, during the course of the walk through it was stated that this support should also include desktop\PC and applications support for users.
A. Complete Student technology care, printing, security, gaming questions, onboarding, move-in on-site as needed.
5. **Q.** Will you clarify the scope of the wired network requirements? In Section A item #2 the RFP states "*Provide wired internet connectivity to each resident in their bedroom, to each living room in every suite and apartment, including buildings that will be built and/or renovated, and connections in office areas, classrooms, lobbies, lounges and laundry rooms as designated*". However, during the walk through it was explained to the attendees that this was not necessary and a single Ethernet drop in the living room of the suite was sufficient.
A. End-user device connections are Wi-Fi only.....no wired connections for end-users.
6. **Q.** Will you provide a count of the number of apartments\suites in each of the buildings involved in this RFP please?
A. The Villas have 98 total apartments spread over 12 buildings; there are 88 suites in Magnolia and 88 suites in Palmetto
7. **Q.** Please confirm wiring standard in each residential building is CAT5 or better.
A. Yes, confirmed.
8. **Q.** Please confirm the maximum residential capacity by building requiring service.
A. Magnolia House 353 and 1 staff apartment; Palmetto House 354 and 1 staff apartment; Villa (apartments) 358—staff apartments are contained in this number).
9. **Q.** Is there an available data drop in each unit of the villas?
A. Yes

10. **Q.** During the pre-bid site walk meeting on August 20th, there was a conversation regarding outdoor WiFi coverage. Is this being added to the desired project scope? If so, please identify the locations needing coverage.
- A.** Outdoor Wi-Fi is preferred---quote as an add-on or phased add-on.
11. **Q.** During the pre-bid site walk meeting August 20th, there was a conversation regarding floor plans. Will floor plans be provided for each residential living space?
- A.** Yes, attached
12. **Q.** Based on the on-site surveys we need to complete for WiFi and Video, may we ask for an extension of 2 weeks?
- A.** See cover page of amendment #4 related to extension. Site Surveys will be coordinated with a USC Upstate Facilities Staff member after award goes final.
13. **Q.** Who should we contact to schedule site surveys?
- A.** See answer to question #12. The name of the USC Upstate Facilities Staff member for the coordination of the Site Surveys will be given to the contractor after the award goes final.
14. **Q.** Are floor plans available for the buildings/locations we need to provide WiFi to?
- A.** Yes, attached
15. **Q.** What are the physical addresses for the Magnolia House, Palmetto House and The Villas?
- A.** Magnolia House: 480 Hodge Drive, Palmetto House: 470 Hodge Drive and Villas: 400 Hodge Drive.
16. **Q.** In the bedrooms that are shared by 2 students, there is currently 1 wired drop in each bedroom. The RFP asks for 1 per resident. Will you give us a breakdown and count of the units (ex. # of 4 bedroom suites w/ 1 student in each vs # of 2 bedroom suites with 2 students in each)?
- A.** End-user device connections are Wi-Fi only.....no wired connections for end-users
17. **Q.** Please confirm total "bed" count and Dorm "Door" count.
- A.** Beds: Magnolie 353; Plametto 354; Villas 358. Doors: Magnolia 212 plus the Asst Director's apartment; Palmetto 208 plus the Asst Director's Apartment and the showroom; Villas have 294 doors.
18. **Q.** Must the solution cover all common areas or may we provide a solution for students only?
- A.** All common areas in the Residence Halls need to be covered
19. **Q.** Does the University insert their own channels into the Channel line-up?
- A.** Not at this time, but we will need the option to do so during the term of the contract.

20. **Q.** Will the University clarify. On page 32 in Section VIII. Bidding Schedule / Price – Business Proposal – Recommendations #5 the University indicates vendors should not include company standard contracts. But then, on page 10, it indicates that a vendor can include legal agreements that must be clearly labeled “sample”.
- A.** If you elect to include company standard contract, please label that contract as “SAMPLE” but the University’s Terms and Conditions of this contract (located in Section VII-A and B of the solicitation) are what you as the Offeror must agree to for the contract. If revisions need to be made to terms and conditions of this contract they will be discussed during the negotiation period of the solicitation.
21. **Q.** One page 32, it indicates no exceptions to the solicitations terms and conditions or specifications. Can vendors attach their general terms and conditions to the RFP response?
- A.** See answer to question #20
22. **Q.** Can vendors take exception to terms that are outside of its standard operating practices?
- A.** See answer to question #20
23. **Q.** Will the University consider vendor contracts and additional vendor terms and attachments specific to the delivery and provision of the applicable Services?
- A.** See answer to question #20
24. **Q.** Will the University consider any contract terms and conditions that do not conflict with the University’s Terms and conditions?
- A.** See answer to question #20
25. **Q. Default** - Does the Vendor get at least 30 days to cure the default?
- A.** Contractor has 10 days (or more if authorized in writing by the Procurement Officer) after receipt of the notice from the Procurement Officer specifying the failure.
26. **Q.** Is the university amenable to a material default clause on behalf of the university
- A.** See answer to question #20
27. **Q. Termination Due to Unavailability of Funds** - would the university consider reviewing Vendors standard non-appropriation clause?
- A.** See answer to question #20
28. **Q. Intellectual Property** - Will the University consider deleting this clause because Vendor is not developing any customized IP under this RFP?
- A.** No, the University will not remove the Intellectual Property clause.
29. **Q. Assignment**– Does the University have objections to Vendor assigning to an affiliate or due to reorganization?

A. As stated in the solicitation, Contractor shall not assign this contract, or its rights, obligations, or any other interest arising from this contract or delegate any of its performance obligations, without the express written consent of the responsible procurement officer.

30. Indemnification – Third Party Claims – General - Will the University consider Vendor's indemnity clause which includes coverage for personal injury and property damage for third party claims?

A. No.

31. Termination for Convenience - Vendor understands the need for Termination for Convenience but will the University agree to pay Early Termination Charges as determined by Vendor?

A. The University's Compensation to the contractor for Termination of Contract for Convenience is addressed in Paragraph (4) Compensation of the Termination for Convenience clause in Section VII-B of the solicitation.

READ ME:

Drawings (Click Hyperlink Below):

This link provide CAD drawings as well as PDF drawings.

<https://drive.google.com/drive/folders/19Z2gvQnE95SI-pKky9ZDcxoauQuvd1Ik>